## **Privacy Policy for Kai Moving**

At Kai Moving, we are committed to safeguarding the privacy of our clients' information. This privacy policy outlines how we collect, use, and protect the personal information entrusted to us.

## Information We Collect:

- 1. Personal Information: We may collect personal information such as names, addresses, phone numbers, email addresses, and payment details necessary for the provision of our moving services.
- 2. Communications: We may keep records of communications between our clients and our team, including emails, phone calls, and messages exchanged through our website or other platforms.
- 3. Usage Data: We may collect information about how clients use our website or interact with our services, including IP addresses, browser types, and browsing patterns.

## How We Use Your Information:

- 1. Service Provision: We use the collected information to provide moving services to our clients, including scheduling, logistics, and communication related to their move.
- 2. Communication: We may use contact information to communicate with clients about their bookings, updates, promotions, and feedback.
- 3. Improvement of Services: We analyze usage data to improve our services, website functionality, and customer experience.
- 4. Legal Compliance: We may use personal information to comply with legal obligations, resolve disputes, and enforce agreements.

## **Protection of Information:**

- 1. Data Security: We employ industry-standard security measures to protect client information from unauthorized access, alteration, disclosure, or destruction.
- 2. Confidentiality: Our employees are trained to handle client information with the utmost confidentiality and are bound by confidentiality agreements.
- 3. Third-Party Services: We do not share, trade, sell, or otherwise provide clients' personal information to third-party services. Our clients' privacy is of utmost importance and we are committed to safeguarding their personal information.

**Data Retention:** 

We retain client information only for as long as necessary to fulfill the purposes outlined in this

privacy policy or as required by law.

**Client Rights:** 

Clients have the right to access, correct, or delete their personal information held by Kai

Moving. They can also opt out of receiving promotional communications.

**Changes to Privacy Policy:** 

We may update this privacy policy periodically to reflect changes in our practices or legal

requirements. We encourage clients to review this policy regularly for any updates.

By using our services, clients consent to the collection and use of their information as outlined

in this privacy policy.

If you have any questions or concerns about our privacy practices, please contact us at

support@kaimoving.com.

Last Updated: 03/29/2024

Signed,

Kai Moving Management